

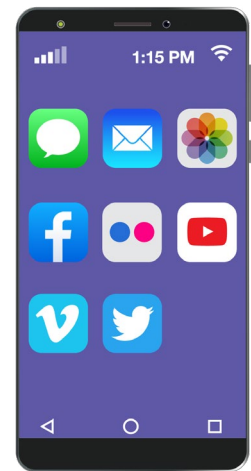
# What is an app?

Your phone is full of apps. What are they? What can you do with them?

## What is an app?

Apps are little computer programs for your smartphone or tablet that help you to get things done. Most apps are easy to use.

- An app is designed to work well on the small screen of your device.
- Apps are represented by an icon on the screen of your device.
- An app might perform a specific task, or a small number of related tasks. For example, a weather app will tell you the weather forecast.
- There are millions of apps, all designed to do different things.
- Many apps use data from the internet, while some don't.

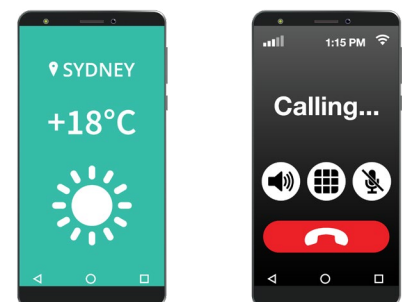


Apps appear as icons on your mobile or tablet screen

## What can I do with an app?

Apps allow you to perform many different tasks using your device. With millions available to download, there is an app for nearly everything.

- The ABC iView app can entertain you with TV shows that you've missed.
- Google Maps and Opal Travel can help you travel around.
- Express Plus Medicare and Express Plus Centrelink can help you manage your government services.
- Apps from retail stores can help you buy things online, or just see what's in stock at your supermarket.
- Facebook, SMS and email apps can help you stay connected and meet new people.
- Calendar and Clock apps can help you stay organised.
- And there are thousands of games apps for everyday fun.



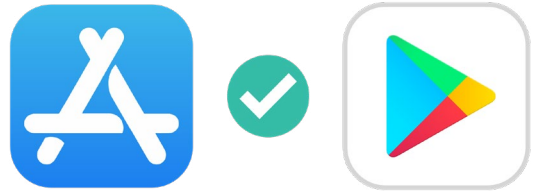
Different apps will perform different tasks on your device

# What is an app?

## Where do I get apps?

It's easy to search and download new apps onto your device from the Apple App Store and Google Play, depending on which device you are using.

- If you have an iPhone or iPad, the only place you can get apps is in the App Store.
- If you have an Android phone or table, the only place you should get apps is Google Play.
- In both stores you can search for apps by name, type, or by the company or organisation that created them.
- Most apps are free. Many of these apps are funded by advertisements inside the app.
- Apps from the App Store and Google Play are almost always safe to use.
- Apps for Android phones from elsewhere may not be safe and should not be used.



Download new apps from the Apple App Store or Google Play

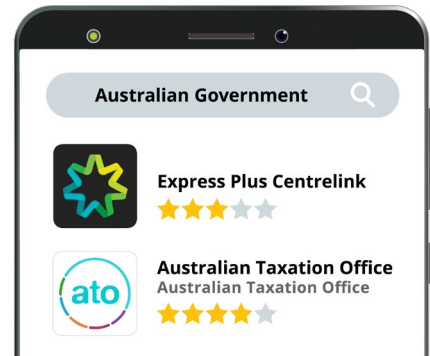
**'Apps from the App Store and Google Play are almost always safe to use. Apps for Android phones from elsewhere may not be safe...'**

# What is an app?

## How can I be safe with apps?

Apps are fun and useful but it's important to take reasonable care to make sure they are also safe and that your personal information and device are protected.

- Once again, only use apps from the App Store (for Apple devices) or Google Play (for Android devices).
- For government and banking services, only use the official apps issued by the government department or bank.
- Remember, you can search for official apps by searching for the name of the department or bank in the App Store or Google Play.
- Think carefully before entering personal details into an app. Does the app or service need it?
- If the app asks for permission to do something strange, like make phone calls, do not give it that permission.
- Pay attention to regular news, which will usually report security breaches in online companies.
- Never use free public Wi-Fi to enter personal details or passwords into an app.



Look for official apps when using government and banking services

**'Never use free public Wi-Fi to enter personal details or passwords into an app.'**